

BUSTA HOUSE LUNCH & DINNER VISITOR GUIDELINE'S

INSIDE BUSTA HOUSE

To make sure you are safe and to stop the Spread of COVID 19 we request that you read and follow the guidelines below when you visit Busta House.

Table booking's for lunch and dinner must be made in advance. For lunch please book at least 5 minutes before arrival & for dinner at least 30 minutes in advance. We will be taking advanced bookings so please do book further in advance if possible.

We no longer require pre-orders for lunch or Dinner.

If you would like to visit Busta House for Refreshments in the Garden this does not need to be booked in advance, but we request you call us from the carpark when you arrive.

All guests must observe social distancing & increased hand hygiene while visiting Busta House to stop the spread of the virus. To help with this we have implemented the following measures;

- Guest's Must wear face coverings at all times inside the hotel unless you are sat at your table
- 2m Distancing systems have been marked in tape throughout the building
- 2m queuing lines have been marked around the garden and building
- There is a portable sink outside the side entrance, and we would ask everyone to wash their hands as they arrive
- There is also Hand sanitiser dispensers as you enter the hotel and there will also be hand sanitiser bottles on your tables please do use these.
- The side door to the Garden is now the main entrance so please queue here when you arrive
- When you arrive, you will be given a pager for you table/group. This will give you an easy way to contact staff
- We will be operating full table service so we would request you stay at your table as much as possible and if you need any drinks the bill or anything else please do use your pager
- The use of the long room will be very limited due to Social Distancing & the soft furnishing as these need disinfected between use. (we will be prioritising the use of the long room to residents but unfortunately not all our residents and dinner guests will have use of the room and we would like to apologise in advance)

When you arrive at the hotel please walk down the side road located on the right hand side of the car park to the side gated entrance to the garden. Please wash your hands and press the pager & wait for a member of staff to seat you

Please do use your tables pager if you ever need anything at all. If we have not come to see you within a couple of minutes, please do press the call button repeatedly the signal can sometimes be intermittent.

If you become unwell while you are here or start to show any of the symptoms of covid 19 you must stay where you are and alert a member of staff immediately

BUSTA HOUSE LUNCH & DINNER VISITOR GUIDELINE'S 'PIER' GARDEN/OUTSIDE

To make sure you are safe and to stop the Spread of COVID 19 we request that you read and follow the guidelines below when you visit Busta House.

Table booking's for lunch and dinner must be made in advance. for lunch please book at least 5 minutes before arrival & for dinner at least 30 minutes in advance. We will be taking advanced bookings so please do book further in advance if possible.

We no longer require pre-orders for lunch & Dinner.

Due to the ever-changing nature of the Shetland weather we will not be able to confirm bookings for the Garden until the morning of the day you would like to visit. However if we are not able to seat you in the garden due to the weather we will automatically allocate you an inside table.

If you would like to visit Busta House for Refreshments in the Garden this does not need to be booked in advance, but we request you call us from the carpark when you arrive.

All guests must observe social distancing & increased hand hygiene while visiting Busta House to stop the spread of the virus. To help with this we have implemented the following measures;

- Guest's Must wear face coverings at all times inside the hotel unless you are sat at your table
- One-way systems have been marked in tape and paint throughout the Garden and building
- 2m queuing lines have been marked around the garden and building
- There is a portable sink outside the side entrance, and we would ask everyone to wash their hands as they arrive
- There is also Hand sanitiser dispensers as you enter the hotel and there will also be hand sanitiser bottles on your tables please do use these.
- The side door to the Garden is now the main entrance so please queue here to pay or use the toilet
- Please only enter the hotel to use the toilet or to pay (or in the case of any emergency)
- When you arrive, you will be given a pager for you table/group. This will give you an easy way to contact staff

When you arrive at the hotel we would ask you to please walk down the side road located on the right hand side of the car park to the side gated entrance to the garden. Please wash your hands and press the pager & and wait for a member of staff to seat you

Please do use your tables pager if you ever need anything at all. If we have not come out to see you within a couple of minutes, please do press the call button repeatedly the signal can sometimes be intermittent. (The pager signal does not stretch past the front lawn and slopes so if you are elsewhere in the garden please move to the lawn to use it)

If you become unwell while you are here or start to show any of the symptoms of covid 19 you must stay where you are and alert a member of staff immediately